

Frauenfeld, October 20, 2011

Dear Valued Customer and Partner,

In September, you were notified of the pending merge of N. Bucher AG (NIBAG) and Eminess Technologies, Inc.. Eminess will have a European branch office in Frauenfeld / Switzerland. We made the commitment to continue to communicate, so we are sending you this important update. We would appreciate that you take the time to read through this vendor information packet and share it with your appropriate staff members that will require action.

The information included in the packet:

- Business address and contact information
- Europe organization chart and contact information by department
- Vendor set up information
- Transition dates for orders, shipments and shipping point locations
- Frequently Asked Questions (FAQ's)

For a smooth business processing, if possible, please set up Eminess Technologies as a vendor in your system prior to November 1, 2011.

All the information provided in this letter is available on the Eminess Technologies website. There is also a link on N. Bucher AG website to the Eminess website, for your convenience and reference.

www.eminess.com
www.nbucherag.com

Please forward the information to your appropriate departments.

N. Bucher AG and Eminess Technologies are engaged and committed to a smooth transition. We will continue our communication.

If you have any questions, please don't hesitate to contact us.

Best Regards,



Angelo Di Nardo
General Manager – Eminess Technologies Europe



Nicolas Bucher
CEO – N. Bucher AG

We would like to welcome you to Eminess Technologies and introduce you to our European team!

Customer Support / Technical Services:

Eminess offers a full selection of products for polishing, process chemicals, dicing and wire saw applications. Our experienced Customer Support / Technical Service staff is willing to partner with you to reach your process and manufacturing goals. From initial product and process recommendations through integration and process optimization, our Customer Support / Technical Service staff will be available to help you.

Our goal is to assist with technical and process support to allow our customers the ability to quickly react to new technology requirements. When necessary, we work closely with our customers to develop custom slurries and other process solutions to meet your needs. We focus on a quick turnaround for sample products which allows you to shorten the development timeline.

Contact for our Customer Support / Technical Service team:
Email: tse@eminess.com

Customer Service / Inside Sales:

Our team of multilingual Customer Service Representatives is ready to service your needs. As an Eminess Technologies customer, you will benefit from our Rapid Response Program which pledges same-day responses to quote requests, order acknowledgments, expedite requests, shipping information, MSDS, quality documents, quality issues, and product recommendations.

Contact for our Customer Service / Inside Sales team:
Email: cse@eminess.com

Finance:

Natascha Burchardt is our Controller and can be contacted with any question you may have about your invoice, payment, terms and currency.

Contact for financial matters:
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Email: nburchardt@eminess.com

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